

## Privacy Policy

The following covers both current and post GDPR processing requirements.

***Tackle Finance Limited is committed to protecting and respecting your privacy and keeping your data safe.***

*Tackle Finance Limited is a finance brokerage, not a lender.*

We work with various asset finance lenders to find a suitable finance arrangement for our customers. Once we have found a suitable arrangement, we will present an agreement to you to sign.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting our website, you are accepting and consenting to the practices described in this policy.

For the purpose of the European Data Protection Regulations ('GDPR') and the Data Protection Act 2018 (the Act), *the data controller is Tackle Finance Limited, 49 Chalky Road, Broadmayne, Dorchester, Dorset, DT2 8PJ.*

This Privacy Statement explains how we process your information and your rights under both DPA and GDPR.

### **Information we may collect from you**

We may collect and process the following data about you which may include, but is not limited to:

**Name, date of birth, addresses, telephone numbers, email addresses, employment & business details, bank details, marital status, country of birth, state of health.**

### **Cookies**

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

#### **About cookies**

Cookies are pieces of information that a website transfers to your computer's hard disk for record-keeping purposes. Cookies can make the internet more useful by storing information about your preferences on a site, such as your personal preference pages.

The use of cookies is an industry standard, and most websites use them to provide useful features for their customers. Cookies do not personally identify users, although they do identify a user's computer. Most browsers are initially set up to accept cookies.

If you would prefer, you can set yours to refuse cookies. However, you may not be able to take full advantage of a website if you do so.

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### **How we use information you give to us.**

We will use this information: to prepare quotes, proposals and paperwork for your finance application/to keep records of your requirements/for accounting and regulatory purposes/to keep you informed of our services.

### **How we use information we collect about you.**

We will use this information: to prepare quotes, proposals and paperwork for your finance application/to keep records of your requirements/for accounting and regulatory purposes/to keep you informed of our services.

### **How we use information we receive from other sources.**

We may combine this information with information you give to us and information we collect about you. We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

### **Disclosure of your information**

We may share your personal information with ....

#### ***Finance companies and supplying dealers for the purposes of fulfilling your contract***

We may share your information with selected third parties including:

- Business partners, suppliers and sub-contractors for the performance of any contract we enter into with [them or] you, including without limitation any data processor we engage.
- Analytics and search engine providers that assist us in the improvement and optimisation of our site., or websites which assist with clarifying details such as an address (for example, but not limited to:  
<https://www.royalmail.com/business/find-a-postcode> )

We may disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal or regulatory obligation, or in order to enforce or apply our Terms of Business or terms and conditions of supply and other agreements; or to protect the rights, property, or safety of Tackle Finance Limited, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

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### Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

### Your rights

You have the right to ask us not to process your personal data for marketing purposes. We will inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can consent to processing for marketing purposes by checking certain boxes on our Terms of Business document. You can also exercise the right to revoke this consent at any time by contacting us at [info@tacklefinance.co.uk](mailto:info@tacklefinance.co.uk) .

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

### Your rights under Data Protection Law

We operate under the Data Protection Act 2018 ('DPA') and the European General Data Protection Regulation ('GDPR').

The DPA and GDPR apply to 'personal data' we process, and the data protection principles set out the main responsibilities we are responsible for.

We must ensure that personal data shall be:

- a) processed lawfully, fairly and in a transparent manner;
- b) collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes;
- c) adequate, relevant, and limited to what is necessary in relation to the purposes for which they are processed;

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d) accurate and where necessary kept up to date;

e) kept for no longer than is necessary for the purposes for which the personal data are processed. We operate a Records Management – Retention & Disposal Policy that ensures we meet this obligation. We only retain personal data for the purposes for which it was collected and for a reasonable period thereafter where there is a legitimate need or legal obligation to do so. For detail of our current Records Management – Retention & Disposal Policy, or to request a copy, contact our Compliance Officer at [info@tacklefinance.co.uk](mailto:info@tacklefinance.co.uk)

f) processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.

We ensure lawful processing of personal data by obtaining consent; or where there is a contractual obligation to do so in providing appropriate products and services; or where processing the data is necessary for the purposes of our legitimate interests in providing appropriate products and services.

***In the majority of cases we process personal data based on your contract with us.***

In other cases, we process personal data only where there are legitimate grounds for so doing. To meet our Data Protection obligations, we have established comprehensive and proportionate governance measures.

We ensure data protection compliance across the organisation through:

a) implementing appropriate technical and organisational measures including data protection policies, director training, internal audits of processing activities, and reviews of policies.

b) maintaining relevant documentation on processing activities.

c) implementing measures that meet the principles of data protection by design and data protection by default including data minimisation, pseudonymisation, transparency, deploying the most up-to-date data security protocols and using data protection impact assessments across our organisation and in any third party arrangements.

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### Your rights under GDPR

Under the GDPR You have the following specific rights in respect of the personal data we process:

1. The right to be informed about how we use personal data.  
This Privacy policy explains who we are; the purposes for which we process personal data and our legitimate interests in so doing; the categories of data we process; third party disclosures; and details of any transfers of personal data outside the UK.
2. The right of access to the personal data we hold. This will be free of charge and must be provided within one month of receipt.
3. The right to rectification where data are inaccurate or incomplete. In such cases we shall make any amendments or additions within one month of your request.
4. The right to erasure of personal data, but only in very specific circumstances, typically where the personal data are no longer necessary in relation to the purpose for which it was originally collected or processed; or, in certain cases where we have relied on consent to process the data, when that consent is withdrawn and there is no other legitimate reason for continuing to process that data; or when the individual objects to the processing and there is no overriding legitimate interest for continuing the processing.
5. The right to restrict processing, for example while we are reviewing the accuracy or completeness of data or deciding on whether any request for erasure is valid. In such cases we shall continue to store the data, but not further process it until such time as we have resolved the issue.
6. The right to data portability which, subject to a number of qualifying conditions, allows individuals to obtain and reuse their personal data for their own purposes across different services.
7. The right to object in cases where processing is based on legitimate interests, where our requirement to process the data is overridden by the rights of the individual concerned; or for the purposes of direct marketing (including profiling); or for processing for purposes of scientific / historical research and statistics, unless this is for necessary for the performance of a public interest task.
8. Rights in relation to automated decision making and profiling.

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### Contact details & Complaints

Please contact our Compliance Officer at [info@tacklefinance.co.uk](mailto:info@tacklefinance.co.uk) for more information about the GDPR and your rights under Data Protection law.

If you have a complaint about data protection at Tackle Finance Limited contact our Compliance Officer at [info@tacklefinance.co.uk](mailto:info@tacklefinance.co.uk)

Alternatively, you can contact our supervisory authority for data protection compliance Information Commissioners Office  
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.  
Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)  
[www.ico.org.uk](http://www.ico.org.uk)